



Government
of South Australia

Department for Communities
and Social Inclusion

DCSI Screening Unit

Screening online

Information for organisations

PAYING FOR AN APPLICATION - FAQs

How does our organisation arrange to pay online?

When your organisation registers for online screening with the DCSI Screening Unit, it will nominate a Finance Officer who will be responsible for paying for screening applications.

Once a Finance Officer has been nominated and your organisation has registered for screening online, payment can be made online (or your organisation can receive invoices if an account customer).

Can our organisation pay for screening by credit card?

Yes. Your organisation can pay online for screening using a credit card.

The online screening application system uses Commonwealth Bank's BPOINT facility, which accepts VISA or MasterCard and is free to use.

What if we don't have a credit card?

If you do not have a VISA or MasterCard, we suggest that you purchase a prepaid (often reloadable) credit card to use for this purpose (BPOINT accepts these cards for payment). These cards are readily available from many merchants, including Australia Post.

If cash is the only option available to the applicant, the organisation could pay for their screening, and have the applicant reimburse the fee.

Can we pay by cash?

No. The DCSI Screening Unit does not process cash payments for screening.

Will a receipt be provided?

A printable receipt with a reference number will be available when a payment has been confirmed online.

Can we be invoiced for payments?

You can elect to pay via invoice if your organisation is a DCSI account customer.

DCSI account customers are generally organisations that initiate 100 or more screening applications per year. Please email the [Screening Unit's finance area](#) if you would like to register your organisation as an account customer.

Role of the Requesting Officer

Selection of payment options

When initiating a screening application online, you will see a field “Application fees to be paid by” (as shown in the screen shot below).

To indicate who is to pay for the application, the Requesting Officer selects from the drop-down options i.e. whether the applicant OR the Requesting Organisation is paying.

The screenshot shows a form titled "Applicant Details" with the following fields and options:

- Single Name**:
- Last Name***: Fat Cat
- Email***: Blah @gmail.com
- Date of Birth***: 14/02/1971
- Proposed Start Date**: 01/09/2015
- Continuation of Work**:
- Role Description***: TV presenter
- Screening(s) Required***:
 - Aged Care Sector Employment
 - Child Related Employment
 - Disability Services Employment
 - General Employment Probity
 - Vulnerable Person Related Employment
- Applicant Type***: Current Employee
- Application fees to be paid by***: Requesting Organisation (highlighted in yellow)
- Requesting Officer***: Tester7 Wednesday

Role of Finance Officer

The organisation **must** nominate a Finance Officer for the screening online process if:

- it will be paying online for screening applications, *and/or*
- it is a DCSI account customer and is therefore is to be invoiced for screening payments.

The organisation will be unable to process invoices or make payments without having a nominated Finance Officer.

The organisation’s online Site Administrator can update/amend the organisation’s registration details and nominated Finance Officer, as required.

Making a payment – Payment History Menu

If the organisation will be paying for the screening:

Once the application has been submitted for payment, this will be indicated in the organisation's portal view in the PAYMENT HISTORY menu (refer screen shot below).

Screening and background checks

Home My Applications **Payment History** User Management Genus Australia Pty Ltd - Tester7 Wednesday Organisation Details Help Log out

Organisation Payments

No Payments found

My Payments

No Payments found

Finance Officers can pay by credit card (using a Visa or MasterCard) via the BPOINT system, or via invoice (if the organisation is a DCSI account customer). Only the organisation's nominated Finance Officers will be able to process the payments.

If the organisation requires invoicing:

DCSI Account customers can request invoicing. Account customers are organisations that generally initiate 100+ DCSI screening applications per year. Please email the [Screening Unit's finance area](#) if you would like to register your organisation as an account customer.

Using Bpoint

BPOINT accepts **VISA** or **MasterCard** and is free to use. Please enter the credit card details, providing information for all mandatory fields marked with an (*) asterisk.

Payment Details

Amount ex GST \$416.00

GST \$41.60

Amount inc GST \$457.60

Credit Card Number* 5123456789012346

Expiry Month* 01 Year* 15

CVV Number*

Pay Cancel

Double-check that all details you have provided are correct, and then click

Pay

A printable receipt, with a reference number, will become available when the payment has been confirmed (see an example below).



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ABN: 1 525 031 744

GPO Box 292 ADELAIDE SA 5001

Email: dcsi.screeningfinance@dcsi.sa.gov.au

Tax Invoice/Receipt

Fat Cat
The Cat Flap
Adelaide SA 5006

Date of Issue: 30/07/2015
Account Number: A146
Invoice Number: PM000025

Applicant Details	Screening Application Details	Total (ex GST)	GST	Total (inc GST)
AP000082 Fat Cat Current employee	SC0000145 Vulnerable Person Related Employment	\$77.00	\$7.70	\$84.70
Amount (excluding GST)				\$77.00
GST				\$7.70
Total (including GST)				\$84.70



Please note: The DCSI Screening Unit does not accept cash payments.

If the Applicant will be paying for their screening application

If the applicant is paying:

When commencing the screening application online for a particular applicant, the Requesting Officer in the organisation will have selected the option in the "Application fees to be paid by" field, to indicate that the applicant is paying.


Note: The system will not allow the applicant to change this payment option to indicate that the organisation will pay for their screening application.

Credit card payment online:

The applicant can pay for their own screening application online, with a credit card using Bpoint.

If the applicant does not have a VISA or MasterCard, they could purchase a prepaid (often reloadable) credit card. These are readily available from many merchants including Australia Post. BPOINT accepts these cards for payment.

If, for some reason, cash payment is the only option available to the applicant, the organisation may need to pay for the application in the first instance, subsequently seeking reimbursement from the applicant. In these circumstances, the applicant is advised to contact their organisation to discuss this option.

A 3D rendered blue figure, resembling a stylized person, is holding a rectangular sign. The figure has a large, smooth, spherical head and a simple, rounded body. The sign is light blue with a thin dark border and contains text in black and blue. The background is plain white.

**If you require additional information, please
email the screening unit via**
DCSI.Screeningonline@sa.gov.au

OR visit the website at:
www.dcsi.sa.gov.au/screening